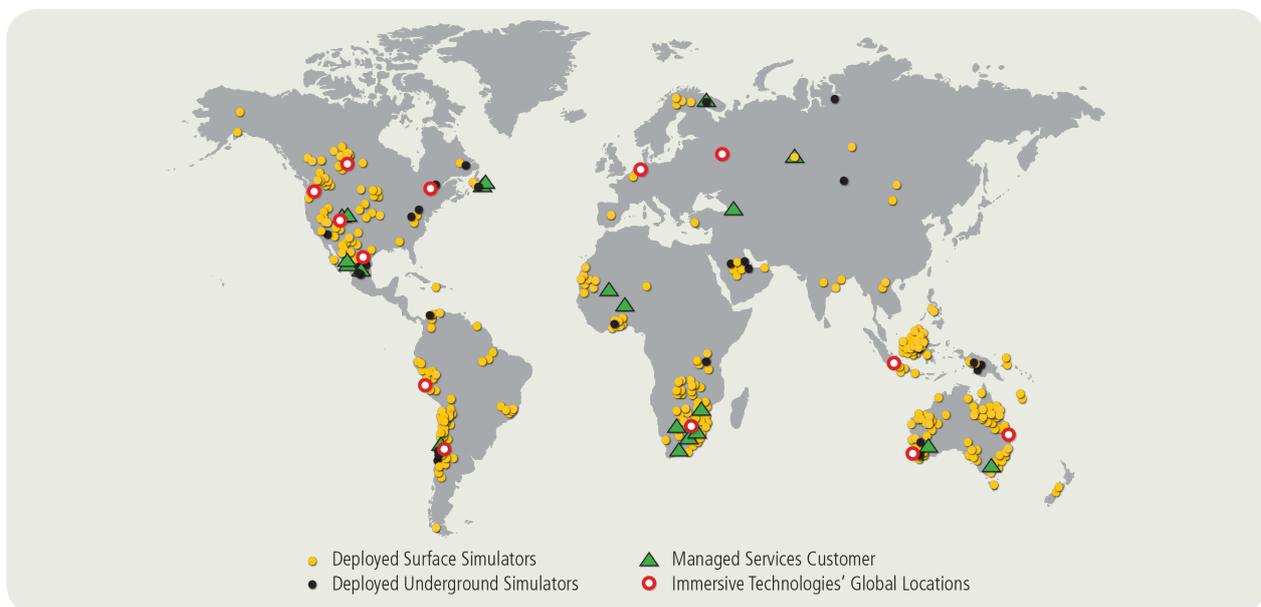


Growth of Managed Services is Quantifiably Reducing Risk and Cost for Miners

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Is your operator training program inefficient and failing to prove return on investment? Too often training is done “for the sake of it” or only to fulfill a compliance requirement. In reality the biggest return on investment from training equipment operators is achieved by targeting actual performance variance identified through data including fleet management system data. Performance variance in production, machine abuse and safety costs an average mine millions of dollars per year.

Training is a critical element of reducing mine risk and improving financials. However, many mines do not achieve desired training outcomes due to limitations in relation to people, process and technology alignment. Immersive Technologies specializes in driving operational improvements by focusing on these three key areas. As a result Immersive Technologies has been given the reigns to manage and execute operator training programs across the globe. Our proven methodology reduces risk, proves training impact and effectively manages the training process.



Canada Fluorspar, Canada: Accelerating Operational Readiness

Embedded training staff from Immersive Technologies at Canada Fluorspar have aided in the recruitment and assessment of equipment operators and now focused on improving equipment operator performance.

The new-hire curriculum developed by Immersive Technologies aligns with the Fluorspar Standard Operating Procedures and will later be tailored to deliver quantified operational improvements with the aid of Fleet Management System data.

Embedded staff at Canada Fluorspar have delivered on a broad scope of work including:

- Build curricula that addresses mine needs
- Schedule and conduct training
- Manage Continuous Improvement projects
- Report insights and drive action plans based on management objectives

Immersive Technologies actively supports embedded trainers with daily reviews and advanced data analysis to ensure the results achieved are superior and sustainable.

Pan American Silver: La Colorada, Mexico: Making Improvements Underground

An embedded Immersive Technologies Trainer is in place to support and manage the IM360 simulator based training solution. In less than six months the site has seen impactful improvements including:

- 6.5% reduction of total Sandvik TH315 underground truck failures
- 8.7% reduction of electrical failures of TH315 fleet
- 12% reduction of in hydraulic system failures in TH315 fleet
- 15.4% reduction of corrective maintenance dedicated hours in Atlas Copco S1D Jumbo Drill fleet

Many Mexican customers are choosing a managed service where Immersive Technologies is not only providing the Technology and Process but also the People to execute the training. This means the mine does not need to spend resources and time developing their own content from scratch but instead benefit from a turnkey solution that produces quantifiable return on investment from the very get go.

The combination of people, process and simulator technology is delivering proven results and more mines are seeing the value and return on investment making Immersive Technologies, the clear choice for a training and workforce optimization partner.

Expect Results with a Managed Service from Immersive Technologies.

[Let us show you how Managed Services can impact your mining operation.](#)

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About Immersive Technologies

Immersive Technologies is the world's largest, proven and tested supplier of surface and underground Advanced Equipment Simulators to the global mining industry. The company has achieved this unique position by focusing on its mission to make every mining and earthmoving equipment operator in the world safer and their employer more profitable through its simulation technologies. Immersive Technologies' Advanced Equipment Simulators are helping hundreds of mining companies around the world to increase their equipment operators' safety and site profitability through effective simulation training.

Immersive Technologies provides its customers with the most effective Advanced Equipment Simulators available. This is made possible through the formal licensing and technical information alliances Immersive has established with the leading Original Equipment Manufacturers (OEM), including: Caterpillar, Hitachi, Komatsu and Liebherr. These unique alliances provide Immersive Technologies with exclusive access to the OEM's proprietary and confidential machine technical information that is required to correctly simulate the OEM's machines and is not available through other public or dealer channels.

IMMERSIVE TECHNOLOGIES

Media Release



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With advanced simulators modules deployed in 43 countries, Immersive Technologies is dedicated to provide outstanding service. To deliver on this commitment the company has customer sales and support offices located close to its customers in Perth and Brisbane Australia, Salt Lake City USA, Fort McMurray, Ottawa & Vancouver Canada, Monterrey Mexico, Lima Peru, Santiago Chile, Bochum Germany, Johannesburg South Africa, Jakarta Indonesia and Moscow Russia.

Immersive has the global mining experience, innovative technology, product range, OEM relationships, proven support commitment and industry vision to partner with you to ensure your simulator training solution delivers the significant results you expect.

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